

**From:** [Robert Gairey](#) on behalf of [Enquiries](#)  
**To:**  
**Subject:** 05 22 03 Request for Information -LAN - Response  
**Date:** 14 June 2022 15:14:00  
**Attachments:** [image001.png](#)

---

Dear

Thank you again for your email, in which you formally request information in regards to Estyn's LAN network.

When dealing with requests for information made under the Freedom of Information Act 2000 (the 'Act'), Estyn's obligations include:-

1. Confirming or denying whether it holds information of the description specified in the request; and
2. Communicating the information requested to the applicant.

There are a number of exemptions under the Act that impact these obligations. Estyn is required to consider whether an exemption applies in the context of the information being released into the public domain, not just in the context of the information being released to the particular applicant that has requested the information.

If Estyn releases information in response to a Freedom of Information request, this is essentially a decision that the information can be released in response to any similar request from any member of the public.

In response to your request, I confirm the following:

1. Contract Type: Managed or Maintenance **Managed**
2. Existing Supplier: Who is the current supplier? **bzb IT**
3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spent for each supplier. **Under £100k**
4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable. **125**
5. Number of Sites: The number of sites, where equipment is supported by each contract. **3**
6. Hardware Brand: What is the hardware brand of the LAN equipment? **Dell + Cisco**
7. Contract Description: Please provide me with a brief description of the overall contract. **User and system Office 365 support**
8. Contract Duration: What is the duration of the contract is and can you please also

include any extensions this may include. **1 year + 1 year option**

9. Contract Expiry Date: When does the contract expire? **February 2023**

10. Contract Review Date: When will the organisation be planning to review the contract? **December 2022**

11. Responsible Officer: Contact details including name, job title, contact number and email address? [lisa.guildford@estyn.gov.uk](mailto:lisa.guildford@estyn.gov.uk) Financial Services Manager

**If the LAN maintenance is included in-house please include the following information:**

1. Hardware Brand: What is the hardware brand of the LAN equipment? **Dell + Cisco**
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable. **125**
3. Number of Sites: Estimated/Actual number of sites the LAN covers. **3**
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?  
[lisa.guildford@estyn.gov.uk](mailto:lisa.guildford@estyn.gov.uk) Financial Services Manager

**If the contract is managed by a 3rd party e.g. Can you please provide me with **N/A****

If you are not satisfied with the decision Estyn has taken regarding your request for information, you are entitled to request that we review the matter. Your request for a review should be addressed to the Feedback and Complaints Manager, and received no later than 20 working days after the date of this communication.

If you are still not satisfied, you also have a right to complain to the Information Commissioner through their website:

<https://ico.org.uk/about-the-ico/who-we-are/wales-office/>

Telephone: 0303 123 1113

Email: [enquiries@ico.gsi.gov.uk](mailto:enquiries@ico.gsi.gov.uk)

Yours sincerely

**Robert Gairey**

Swyddog Arweiniol Cyhoeddiadau / Lead Officer: Publications

**Estyn**

**Arolygiaeth Ei Mawrhydi Dros Addysg A Hyfforddiant yng Nghymru  
Her Majesty's Inspectorate For Education and Training in Wales**

**Cyfeiriad:** Llys Angor, Heol Keen, Caerdydd, CF24 5JW

**Address:** Anchor Court, Keen Road, Cardiff, CF24 5JW  
**Ffôn Estyn/Estyn Phone:** 02920 446309  
**E-bost/E-mail:** [robert.gairey@estyn.gov.wales](mailto:robert.gairey@estyn.gov.wales)

**Gwefan/Website:** [www.estyn.llyw.cymru](http://www.estyn.llyw.cymru) / [www.estyn.gov.wales](http://www.estyn.gov.wales)

Mae Estyn yn croesawu gohebiaeth yn Gymraeg a Saesneg. Bydd gohebiaeth a dderbynnir yn y naill iaith neu'r llall yn cael yr un flaenoriaeth.

Estyn welcomes correspondence in both English and Welsh. Correspondence received in either language will be given equal priority.



Dilynwch [@EstynAEM](https://twitter.com/EstynAEM) / Follow [@EstynHMI](https://twitter.com/EstynHMI)

---

**From:**

**Sent:** 17 May 2022 09:49

**To:** Enquiries <[Enquiries@estyn.gov.uk](mailto:Enquiries@estyn.gov.uk)>

**Subject:** 05 22 01 Request for Information -LAN

RHYBUDD: Deilliodd yr e-bost hwn o du allan i system E-bost ESTYN. Peidiwch ag ateb, na chlicio ar ddolenni nac agor atodiadau oni bai eich bod yn adnabod cyfeiriad e-bost yr anfonwr ac yn gwybod bod y cynnwys yn ddiogel. WARNING: This email originated from outside ESTYN's email system. Do not reply, click links or open attachments unless you recognise the sender's email address and know the content is safe.

Dear Information/Data Officer,

Can I please make a request under the Freedom of Information Act and I would like to request the following information about the organisation's Local Area Network (LAN) environment. **You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible.**

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
- Managed- If this includes services than just LAN.
  1. Contract Type: Managed or Maintenance
  2. Existing Supplier: Who is the current supplier?
  3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spent for each supplier.

4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
5. Number of Sites: The number of sites, where equipment is supported by each contract.
6. Hardware Brand: What is the hardware brand of the LAN equipment?
7. Contract Description: Please provide me with a brief description of the overall contract.
8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
9. Contract Expiry Date: When does the contract expire?
10. Contract Review Date: When will the organisation be planning to review the contract?
11. Responsible Officer: Contact details including name, job title, contact number and email address?

**If the LAN maintenance is included in-house please include the following information:**

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

**If the contract is managed by a 3rd party e.g. Can you please provide me with**

1. Existing Supplier: Who is the current supplier?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Contract Type: Managed, Maintenance, Installation, Software
5. Hardware Brand: What is the hardware brand of the LAN equipment?
6. Contract Description: Please provide me with a brief description of the overall contract.
7. Contract Duration: What is the duration of the contract is and can you please also include

any extensions this may include.

8. Contract Expiry Date: When does the contract expire?
9. Contract Review Date: When will the organisation be planning to review the contract?
10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

Thanks in advance,

Click [here](#) to report this email as spam.