



Arolygiaeth El Mawrhydi dros Addysg a Hyfforddiant yng Nghymru  
Her Majesty's Inspectorate for Education and Training in Wales

18 February 2019

Dear

I am writing in response to your request under the Freedom of Information Act (FOIA) to be provided with information on the series of questions listed in your email below.

Under FOIA, Estyn is required to:

- (i) confirm or deny whether it holds the information of the description specified in the request
- (ii) communicate the information requested to the applicant

In response to your queries, I can confirm the following in relation to each of your questions:

### **1. Local Area Network**

- a) What Manufacturer is your LAN Network? Information not held by Estyn
- b) What date does your support contract come up for renewal on the LAN Network? Information not held by Estyn
- c) What is the current cost of the LAN Network Support? Information not held by Estyn
- d) Which company is the support contract with? Information not held by Estyn

### **2. Contacts**

- a) Who is responsible for ICT in the organisation and what are their contact details? Ben Thomas, contact email address [ben.thomas@estyn.gov.uk](mailto:ben.thomas@estyn.gov.uk)
- b) Who is responsible for ICT Infrastructure in the organisation and what are their contact details? Lisa Guildford, contact email address [lisa.guildford@estyn.gov.uk](mailto:lisa.guildford@estyn.gov.uk)
- c) Who is responsible for ICT Purchasing in the organisation and what are their contact details? Lisa Guildford, contact email address [lisa.guildford@estyn.gov.uk](mailto:lisa.guildford@estyn.gov.uk)

### **3. Staff**

- a) How many IT users do you have? 150
- b) How many locations/offices do you have? 1

I hope that this information is helpful to you.

If you are not satisfied with the response Estyn has made regarding your request for information, you are entitled to request that we review the matter. Your request for a review should be

addressed to the Feedback and Complaints Manager, and receive no later than 20 working days after the date of this communication.

If you are still not satisfied, you also have a right to complain to the Information Commissioner, who can be contacted at:

Information Commissioner's Office  
Wycliffe House, Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 01625 545 745

Fax: 01624 524510

Email: [enquiries@ico.gsi.gov.uk](mailto:enquiries@ico.gsi.gov.uk)

Yours sincerely

**Robert Gairey**

Swyddog Arweiniol Cyhoeddiadau / Lead Officer: Publications

**Estyn**

**Arolygiaeth Ei Mawrhydi Dros Addysg A Hyfforddiant yng Nghymru**

**Her Majesty's Inspectorate For Education and Training in Wales**

**Cyfeiriad:** Llys Angor, Heol Keen, Caerdydd, CF24 5JW

**Address:** Anchor Court, Keen Road, Cardiff, CF24 5JW

**Ffôn Estyn/Estyn Phone:** 02920 446309

**E-bost/E-mail:** [robert.gairey@estyn.gov.wales](mailto:robert.gairey@estyn.gov.wales)

**Gwefan/Website:** [www.estyn.llyw.cymru](http://www.estyn.llyw.cymru) / [www.estyn.gov.wales](http://www.estyn.gov.wales)

Mae Estyn yn croesawu gohebiaeth yn Gymraeg a Saesneg. Bydd gohebiaeth a dderbynnir yn y naill iaith neu'r llall yn cael yr un flaenoriaeth.

Estyn welcomes correspondence in both English and Welsh. Correspondence received in either language will be given equal priority.



Dilynwch [@EstynAEM](https://twitter.com/EstynAEM) / Follow [@EstynHMI](https://twitter.com/EstynHMI)

**From:**

**Sent:** 11 February 2019 09:59

**To:** Enquiries <[Enquiries@estyn.gov.uk](mailto:Enquiries@estyn.gov.uk)>

**Subject:** FOI Request

Dear Sir/Madam,

Could I please request the following IT information for Estyn under the Freedom of Information Act:

**1. Local Area Network**

- a) What Manufacturer is your LAN Network?
- b) What date does your support contract come up for renewal on the LAN Network?
- c) What is the current cost of the LAN Network Support?
- d) Which company is the support contract with?

**2. Contacts**

- a) Who is responsible for ICT in the organisation and what are their contact details?
- b) Who is responsible for ICT Infrastructure in the organisation and what are their contact details?
- c) Who is responsible for ICT Purchasing in the organisation and what are their contact details?

**3. Staff**

- a) How many IT users do you have?
- b) How many locations/offices do you have?

Regards